



Smart Meter IHD & PPMID documentation

27th April 2020

Kevin McIntyre
Product Manager

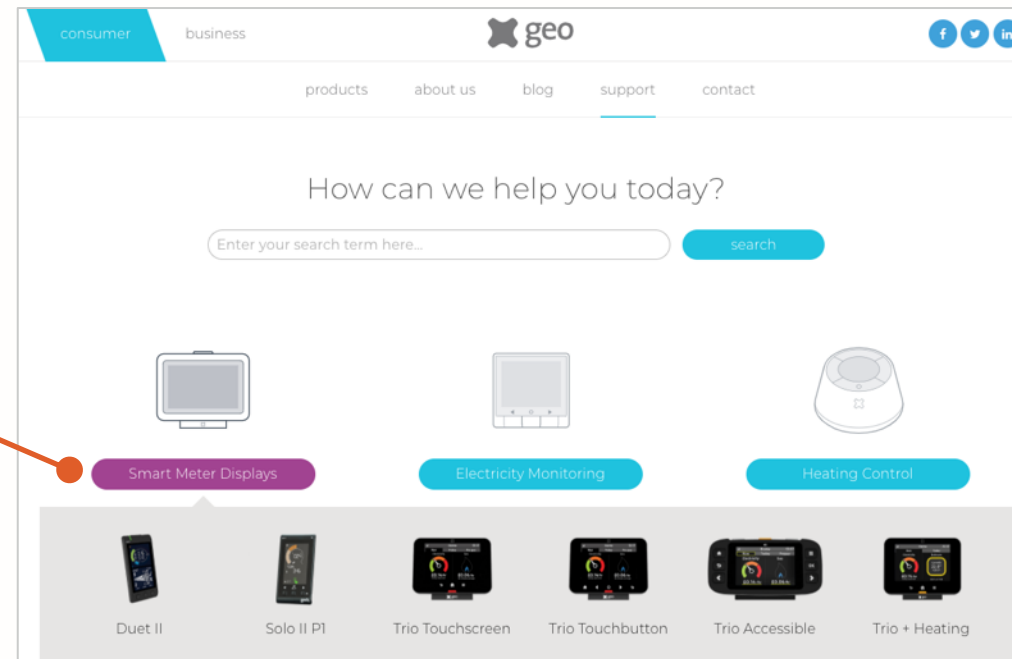




geo's support pages for IHDs

- For our general support pages on geo's range of IHDs and PPMIDs please see the link below
- <https://support.geotogether.com/en/support/home>

Click **Smart Meter Displays** and then pick the IHD





Which IHD/PPMID do I have?

- Pick the device you have from the next few slides
- Either choose the device you have by the image, or if you know the name jump straight to that slide
- The support pages for each of our devices contain:
 - Quick Start Guide (QSG)
 - User Guide (USG)
 - FAQs





Duet II: Branding geo, EDF or npower



Product name	Quick Start Guide (QSG) URL	User Guide (USG) URL	Support pages URL
Duet II (geo branded)	See the user guide	Duet II User guide	geo Duet II support pages
Duet II (other branded)	See the user guide	npower branded EDF branded	geo support pages for npower Duet II geo support pages for EDF Duet II EDF Duet II support pages





BBIHD: British Gas



Product name	Quick Start Guide (QSG) URL	User Guide (USG) URL	Support pages URL
BBIHD (British Gas)	See the user guides	Older version New version	British Gas smart support page with BBIHD demo





Trio Touchbutton: Branding geo, SSE or other



Product name	Quick Start Guide (QSG) URL	User Guide (USG) URL	Support pages URL
Trio Touchbutton (geo or other branded)	Touch button QSG	Touch button USG	Trio Touchbutton support pages
Trio Touchbutton (SSE branded)	See the user guide	SSE Trio Touchbutton USG	SSE support site for IHDs





Trio Touchscreen (1st generation)



Product name	Quick Start Guide (QSG) URL	User Guide (USG) URL	Support pages URL
Trio Touchscreen - 1st gen (geo branded)	See the user guide	Trio Touchscreen 1st generation User guide	Trio Touchscreen 1st gen Support pages





Trio Touchscreen (2nd generation): Branding geo, Bristol Energy or other



Product name	Quick Start Guide (QSG) URL	User Guide (USG) URL	Support pages URL
Trio Touchscreen - 2nd gen (geo branded or other)	Trio Touchscreen 2nd gen QSG	Trio Touchscreen 2nd gen User guide	Trio Touchscreen 2nd gen Support pages
Trio Touchscreen - 2nd gen (Bristol Energy)	Bristol Energy Trio QSG	Bristol Energy Trio USG	Bristol Energy IHD support pages





Trio Accessible and Trio + Heating



Product name	Quick Start Guide (QSG) URL	User Guide (USG) URL	Support pages URL
Trio Accessible	Trio Accessible QSG	Accessible Display User Guide	Trio Accessible Support pages
Trio + Heating	Trio + Heating QSG	See the geo Touchscreen User Guide	Trio + Heating Support pages





Product name	Quick Start Guide (QSG) URL	User Guide (USG) URL	Support pages URL
Duet II (geo branded)	See the user guide	Duet II User guide	geo Duet II support pages
Duet II (other branded)	See the user guide	npower branded	geo support pages for npower Duet II
		EDF branded	geo support pages for EDF Duet II EDF Duet II support pages
BBIHD (British Gas)	See the user guides	Older version	British Gas smart support page with BBIHD demo
		New version	
Trio Touchbutton (geo branded)	Touch button QSG	Touch button USG	Trio Touchbutton support pages
Trio Touchbutton (SSE branded)	See the user guide	SSE Trio Touchbutton USG	SSE support site for IHDs
Trio Touchscreen - 1st gen (geo branded)	See the user guide	Trio Touchscreen 1st generation User guide	Trio Touchscreen 1st gen Support pages
Trio Touchscreen - 2nd gen (geo branded)	Trio Touchscreen 2nd gen QSG	Trio Touchscreen 2nd gen User guide	Trio Touchscreen 2nd gen Support pages
Trio Touchscreen - 2nd gen (Bristol Energy)	Bristol Energy Trio QSG	Bristol Energy Trio USG	Bristol Energy IHD support pages
Trio Accessible	Trio Accessible QSG	Accessible Display User Guide	Trio Accessible Support pages
Trio + Heating	Trio + Heating QSG	See the geo Touchscreen User Guide	Trio + Heating Support pages





Thank you

[e: customerservices@geotogether.com](mailto:customerservices@geotogether.com)

t: 01223 656750

